

ROMA Next Generation

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ROMA Next Generation

Is focused on enhancing the
CAA/CSBG Network's
performance and outcomes
measurement system
identified in federal law.

Planning the use of
assessment data and
priorities from the CNA to
determine goals,
outcomes and strategies
for implementation.

A well written plan
leads to sound
agency management
and accountability!

The plan guides the implementation of strategies to achieve results.
Identifying procedures and personnel for observation and reporting of results.

Reginald Carter

1. How many clients are you serving?
2. Who are they?
3. What services do you give them?
6. What happens to the clients as a result of the service?

There are 4 possible relationships between strategies & expected outcomes:

One service > one outcome
One service > multiple outcomes
Multiple services > one outcome
Multiple services > multiple outcomes
Key point – there should be an outcome for every service.

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New Performance Management Framework

1. Organizational Standards (IM 138)
2. State and Federal Accountability Measures (IM 144)
3. ROMA Next Generation – performance measurement system

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New tools and a new framework to support the analysis of services and strategies provided and the impact of these services and strategies on individual and community change.

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Creation of robust data analysis and enable agencies and states to increase understanding of what services produce the best outcomes for specific populations, family types and communities.

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- *Shift from a compliance based model to a learning model.
- *System of continuous quality improvement of services, strategies and outcomes.
- *Community level NPIs
- *Community level efforts in progress tool

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- ▶ Agencies will select target “community” in which they are working to achieve change.
- ▶ “Baseline” numbers will be used to provide a sense of scale and context for measuring change at the start.
- ▶ “Targeting” provides for opportunity to estimate (“projected”)the planned affect to compare to “actual” results.

Proposed Changes in Community Level Reporting and National Goals

- ▶ Goal 2 – Communities where people with low incomes live are healthy and offer economic security.
- ▶ Goal 3 – People with low incomes are engaged and active in building opportunities in communities.

National Community Level Goals are organized in six domains

- ▶ Employment
- ▶ Education and Cognitive Development
- ▶ Infrastructure and Asset building
- ▶ Housing
- ▶ Health and Social/Behavioral Development
- ▶ Civic Engagement and Community Involvement

Civic Engagement & Community Involvement– Goal 2

- ▶ Goal 2 – measures the improvements and gains that are tracked by community level indicators under goal 2 will be changes at community level.
- ▶ Individuals involved at the level of will be inclusive of individuals working with CA who are not individual with low-incomes. – partners, funders, board members, volunteers, business – regardless of their income status.

Community Engagement & Community Involvement – Goal 3

- ▶ Goal 3 – the indicator will be related to those individuals with low income who are actively involved or engaged with the CAA or in an effort where the CAA is a critical member/leader. These individuals most probably are not participants of the agency.

Community Level Work Strategies and Approaches

- ▶ Independent - CAA's change work does not include others;
- ▶ Partnership - CAA's change work includes working with other organizations;
- ▶ Collective Impact - CAA is the backbone agency or a key contributing member of a multi-sector group to solve a specific problem, have shared outcomes and uses a structured collaboration process.

Individual/Family Level National Goals 1 and 3

- ▶ Goal 1 - Individuals/families with low incomes are stable and achieve economic security.
- ▶ Goal 3 - People with low-incomes are engaged and active in building opportunities in communities

Seven Domains for individual/family NPIs

- ▶ Stability
- ▶ Employment
- ▶ Education and Cognitive Development
- ▶ Income and Asset Building
- ▶ Housing(goal 3 too)
- ▶ Health and Social/Behavioral Development (goal 3 too)
- ▶ Civic Engagement and Community Involvement (goal 3 too)

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- ▶ This new approach will help the CAA network and its stakeholders learn more about the high impact of individual/family and community change work CAAs are pursuing and are achieving.

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CSBG Annual Report (draft) 60 day comment period.

- ▶ State Administration
- ▶ Agency Expenditures, Capacity & Resources
- ▶ Community Level
- ▶ Individual and Family Level

OCS says

“We are keenly aware of the burden data collection, analysis and reporting may have on the CSBG Network. Yet, these tasks are investments that can help agencies improve, grow and produce breakthrough results. The use of on-line reporting will ease this burden of reporting with auto-population of data from one year to the next...”